



Department
of Health &
Social Care

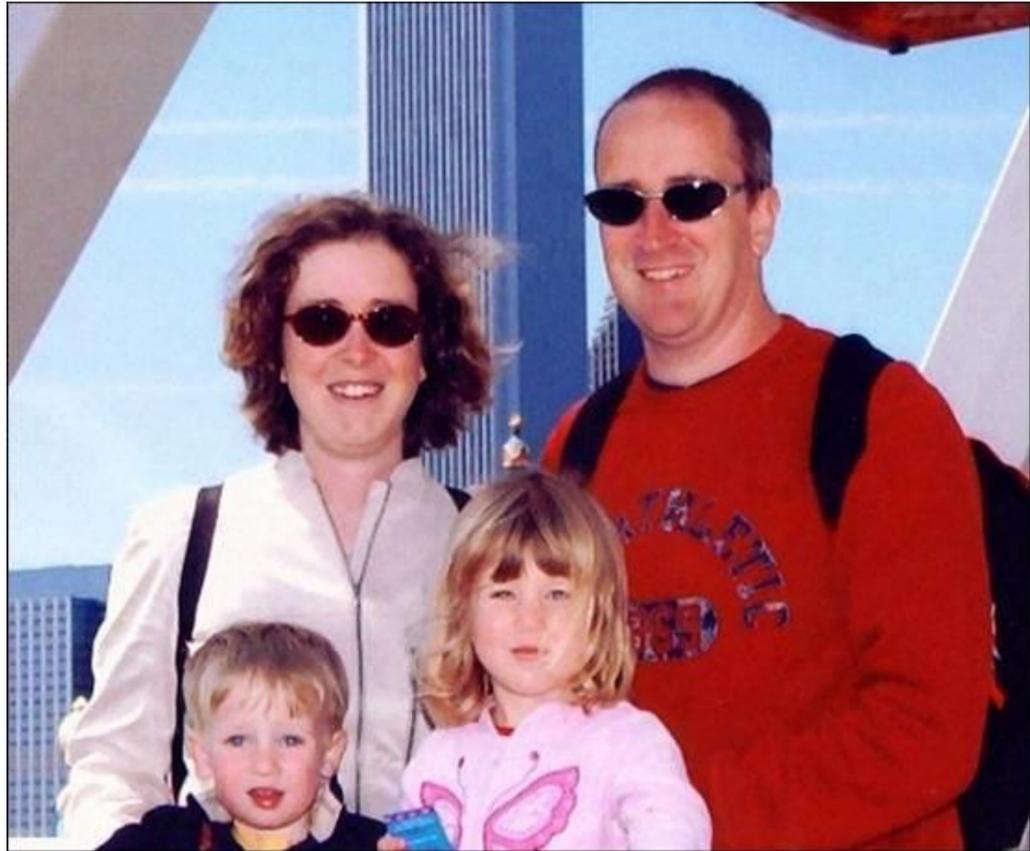
Rt. Hon Jeremy Hunt

British Secretary of State for Health and
Social Care



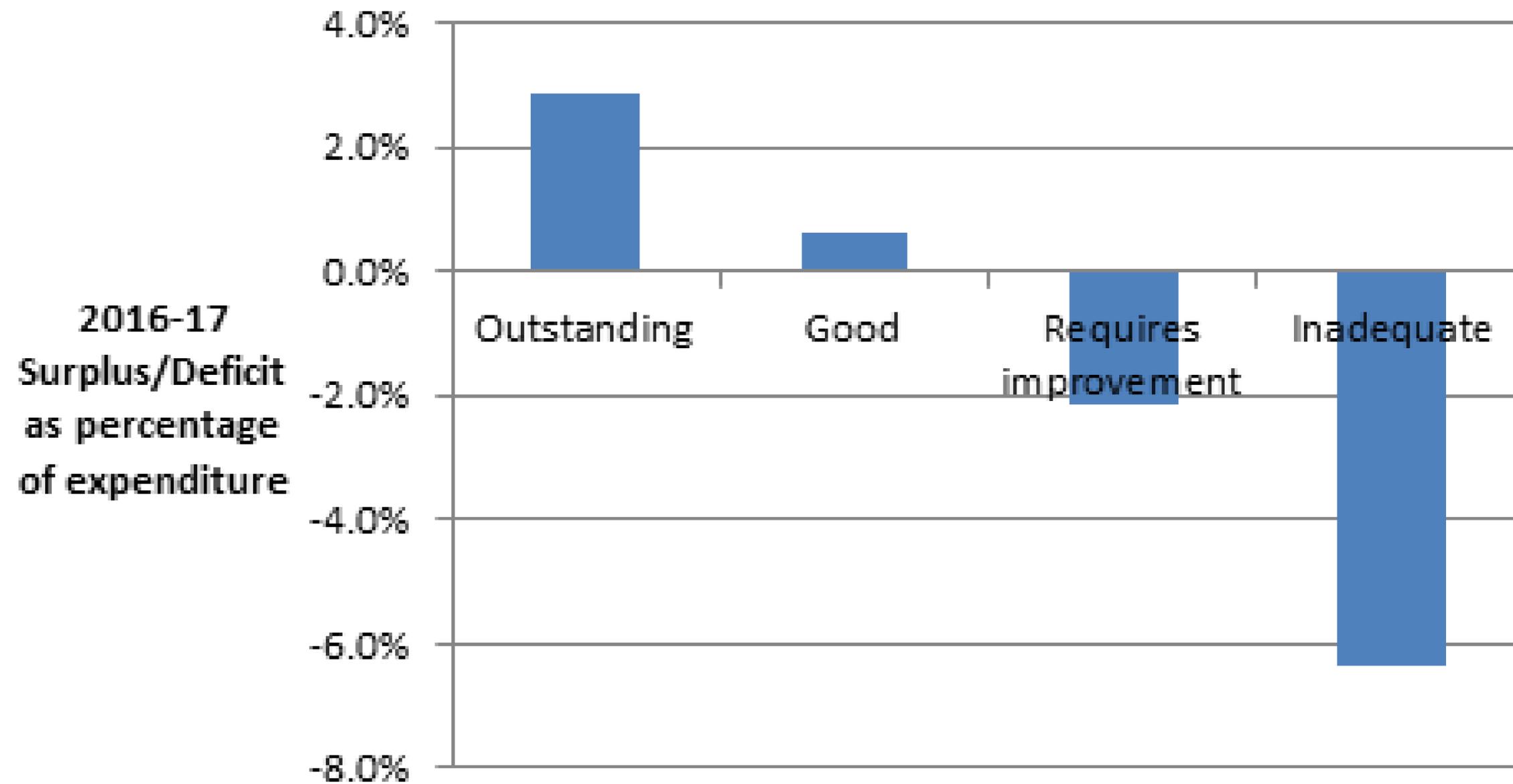
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Patient safety journey



Latest Overall Rating	NHS Trusts	GP Practices	Care Homes
Outstanding	14	300	219
Good	97	6,058	11,495
Requires Improvement	108	432	2,975
Inadequate	13	110	258
Total Registered NHS Providers	232	6,900	14,947

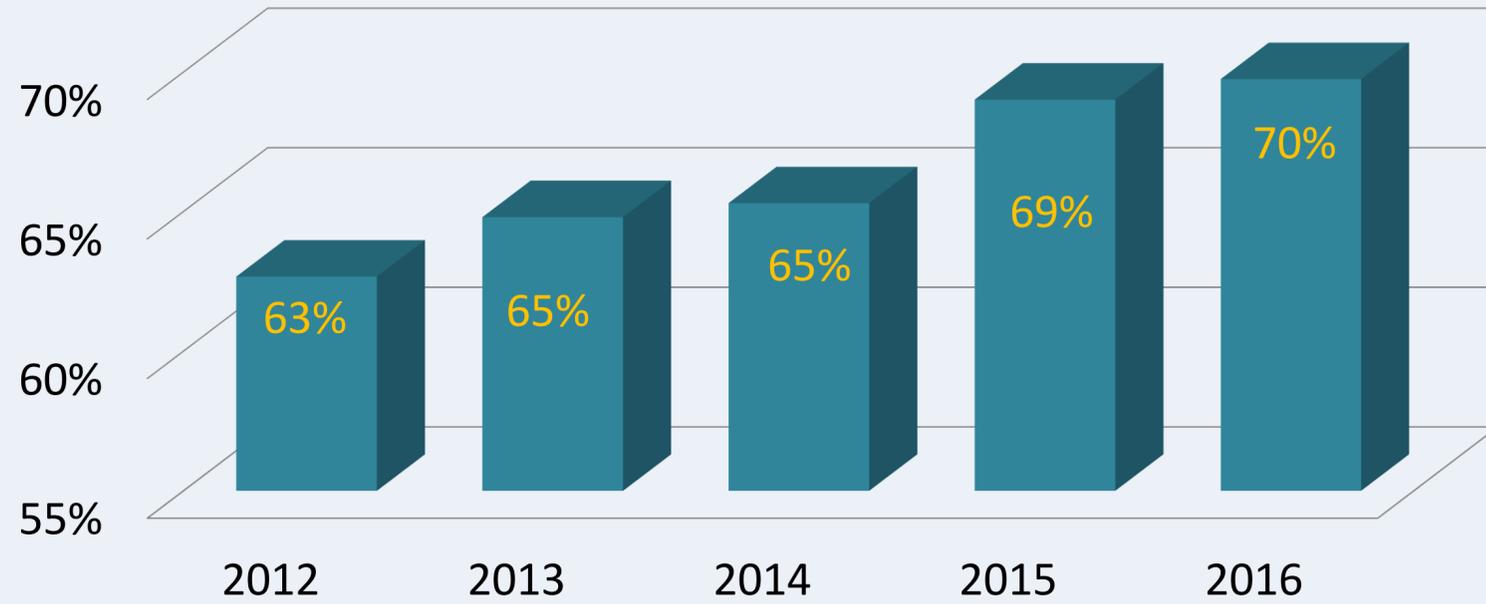
Relationship between CQC rating and finance



Getting it Right First Time: London – Hip Prosthesis

	Category	No. operations	% with infections – initial patient spell	% with infections – initial patient spell+ readmission
Chelsea and Westminster Hospital NHS Foundation Trust	Hip prosthesis	44	0	0
Guy's and St Thomas' NHS Foundation Trust	Hip prosthesis	375	0	0
Homerton University Hospital NHS Foundation Trust	Hip prosthesis	87	0	0
Lewisham and Greenwich NHS Trust	Hip prosthesis	66	0	0
Royal Free London NHS Foundation Trust	Hip prosthesis	305	0	0.3
Imperial College Healthcare NHS Trust	Hip prosthesis	210	0	0.5
University College London Hospitals NHS Foundation Trust	Hip prosthesis	153	0	0.7
King's College Hospital NHS Foundation Trust	Hip prosthesis	753	0.4	0.8
Barts Health NHS Trust	Hip prosthesis	278	1.1	1.1

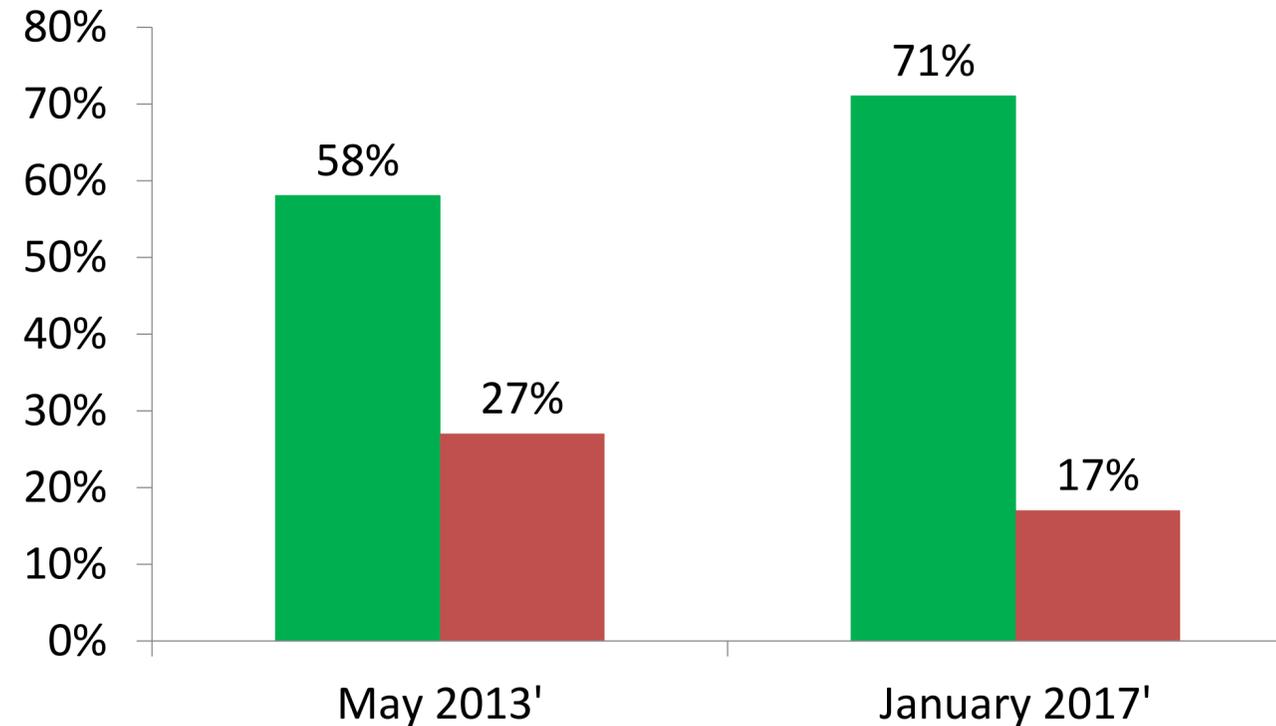
“If a friend or relative needed treatment I would be happy with the standard of care provided by this organisation.”



In 2016, 70% of staff surveyed said they would be happy for a relative to be treated in their organisation compared with 63% of staff surveyed in 2012.

Public satisfaction with the NHS

Since 2013 there has been a 13 point increase in agreement that NHS provides a high standard of care.

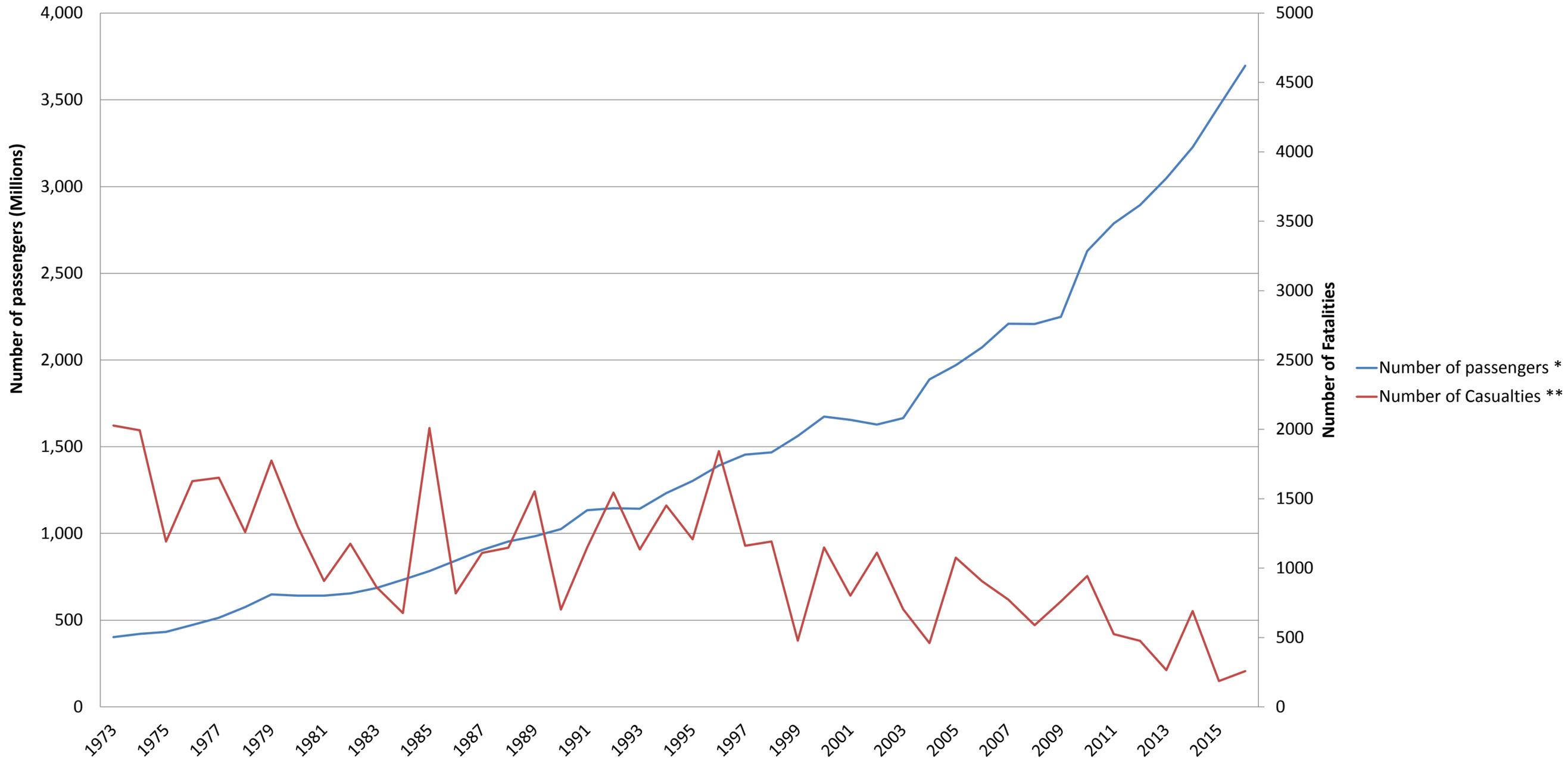


% of people who agree the NHS provides a high standard of care to patient

% of people who disagree the NHS provides a high standard of care to patient

Source: ComRes

Number of Airline Fatalities per Year vs. Number of Passengers per Year



*Source: World Bank

**Source: Aviation Safety Network