

Summary from Panel-5

1. Patient involvement is essential for assuring safety.
2. Strengthening patient safety in the ambulatory sector is as crucial for a successful, sustainable and resilient health care system as in the hospital sector. Half of the global disease burden arising from patient harm originates in the ambulatory sector.
3. Having better measurement systems on safety in place is essential for making ambulatory/primary care a safer. Evidence-based policy making must be the standard.
4. Upfront investment in patient safety provides an excellent return on investment as evidenced by a range of studies from around the world.

