

# Political Message from Panel-1

1. Leaders should establish meaningful partnerships with Patients at all levels of health care governance, design, development and delivery.
2. Governments and health care leaders should give improvement of health care quality and patient safety the same priority as achieving Universal Health Coverage.
3. Leaders should collaboratively develop and support learning activities about health care delivery designs that best assure the continual improvement of quality and safety.
4. Leaders should avoid approaches to surveillance, inspection, reward and punishment regarding patient safety that lead to fear and gaming in the healthcare workforce. Instead the priority should be evidence-based interventions and a focus on continual learning.
5. Actions should be taken through “Magokoro” and based on ethics.

