

# Universal Health Coverage and Patient Safety - Experience of Japan -

Vice Minister for Health  
Chief Medical & Global Health Officer

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**Patient Safety**

Global Ministerial Summit 2018

# Japan as a top runner...but really?

- ◆ Japan achieved **universal health coverage** of the nation in **1961**.
- ◆ Japan's health system **ranked top in overall goal achievement**.

- *WHO report 2000.*

Yes, the coverage was nationwide.

But how was the **quality of  
health service delivery?**

# Major Medical Malpractice Cases Occurred.

## ◆ January 1999: Yokohama City University Hospital

Two patient mix-up in the Surgery and the wrong body parts were operated to both patients.

## ◆ February 1999: Tokyo Metropolitan Hiroo Hospital

A postoperative patient was mistakenly injected disinfectant instead of an anticoagulant.

As a result, the patient **died.**

## ◆ February 2000: Kyoto University Hospital

The hospital staff mistakenly put ethanol into a humidifying unit of a respirator instead of distilled water.

As a result, the patient **died.**

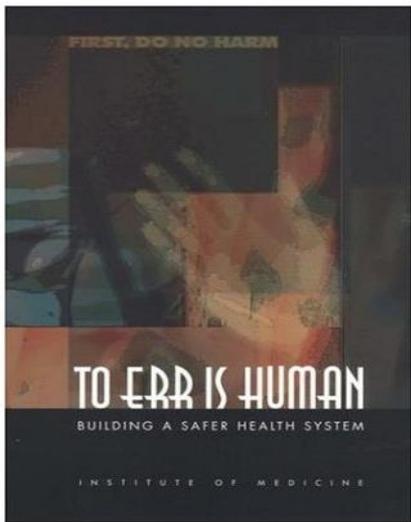
## ◆ April 2000: Tokai University Hospital

A drug that should be given orally was mistakenly given by intravenous injection.

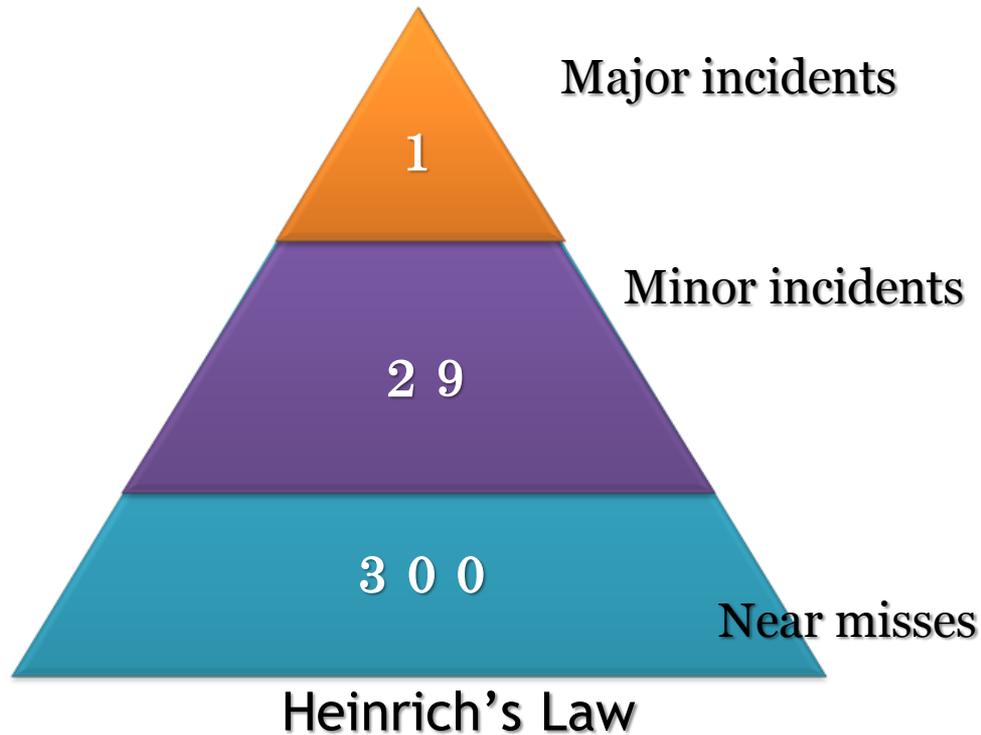
As a result, pediatric patient **died.**



# To Err is Human



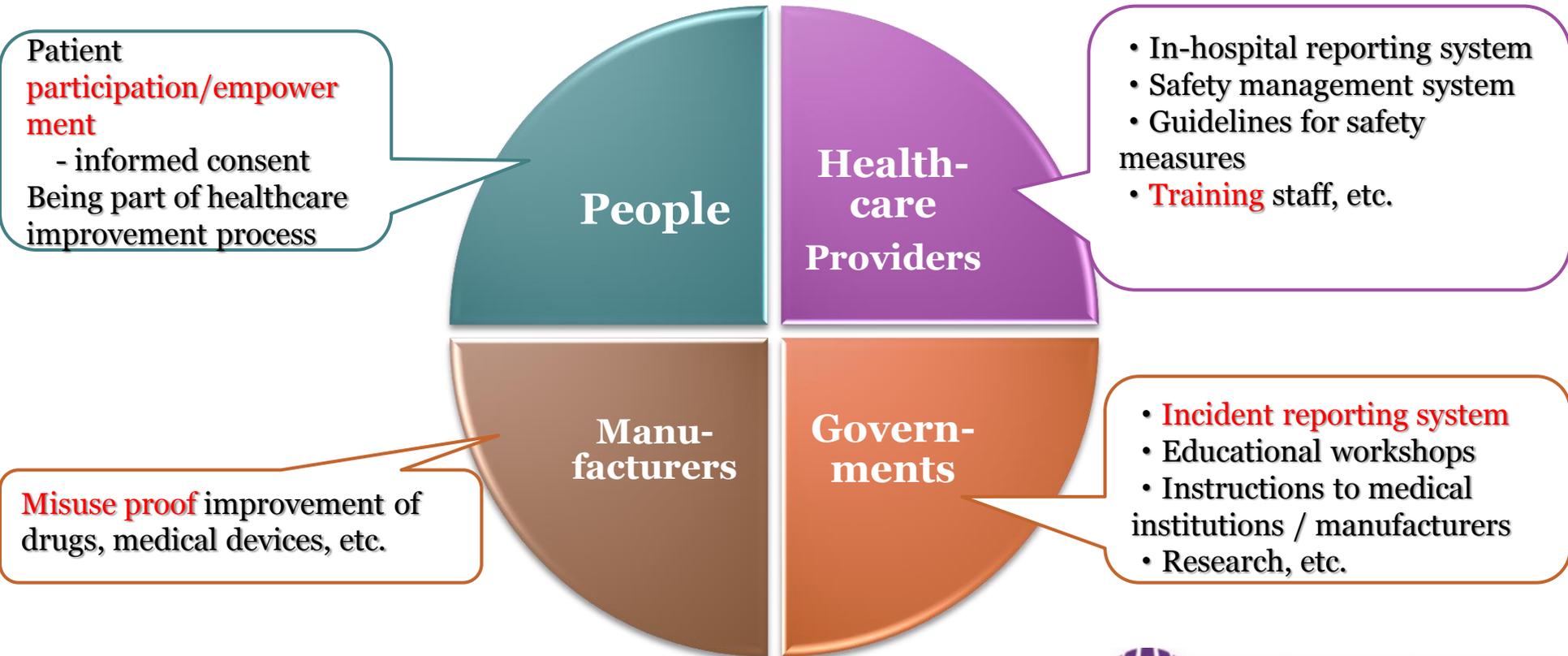
(1999 Institute of Medicine)



# Our key map after the series of adverse events

World Patient Safety Summit 2018/4/13

Planned in 2005



All players taking action together to promote patient safety.



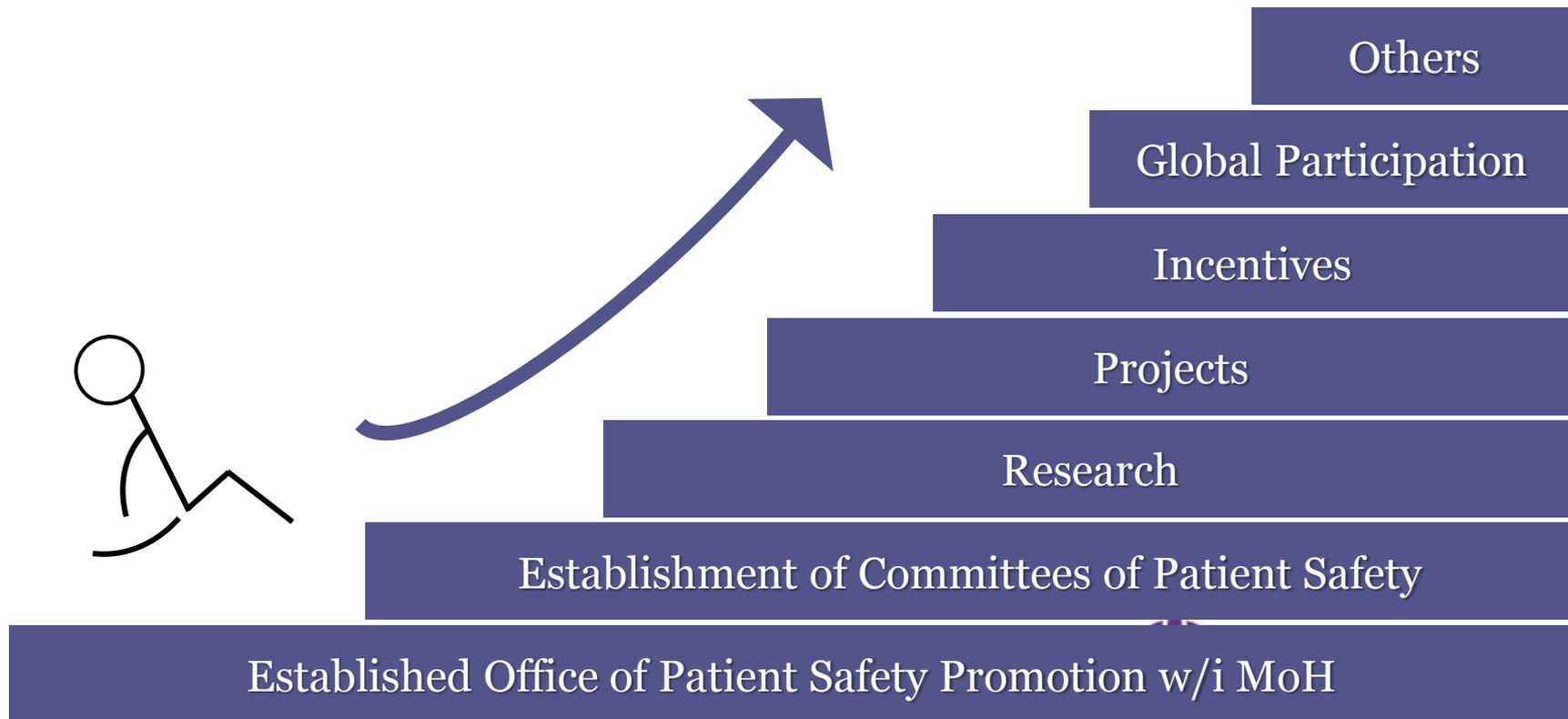
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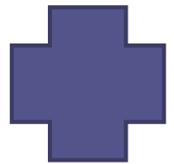
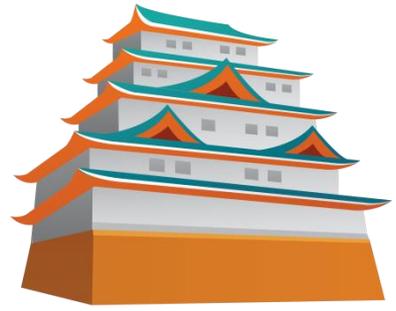
# Steps that Japanese government have made so far

3rd Patient Safety Summit 2018/4/13

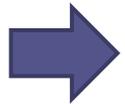
TO IMPROVE PATIENT SAFETY



# Message from Japan



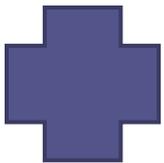
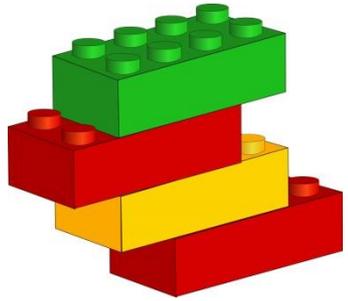
**Adding on** Patient Safety Measures and System



**Inefficient & Costly**

## Established Health System

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**Installing** Patient Safety Measures and System



**Efficient & Cost Effective**

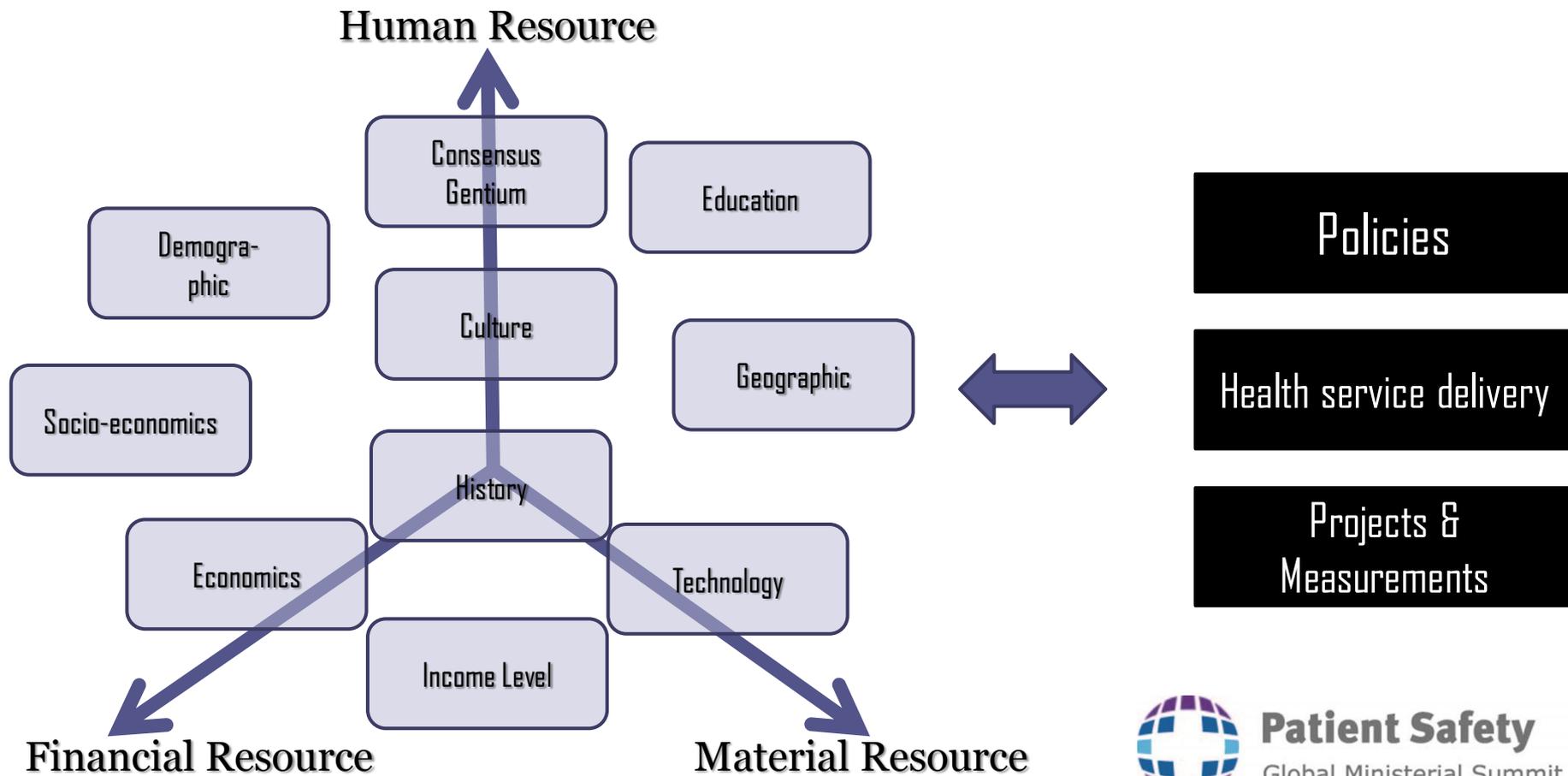
## Health System at **Early Stage**



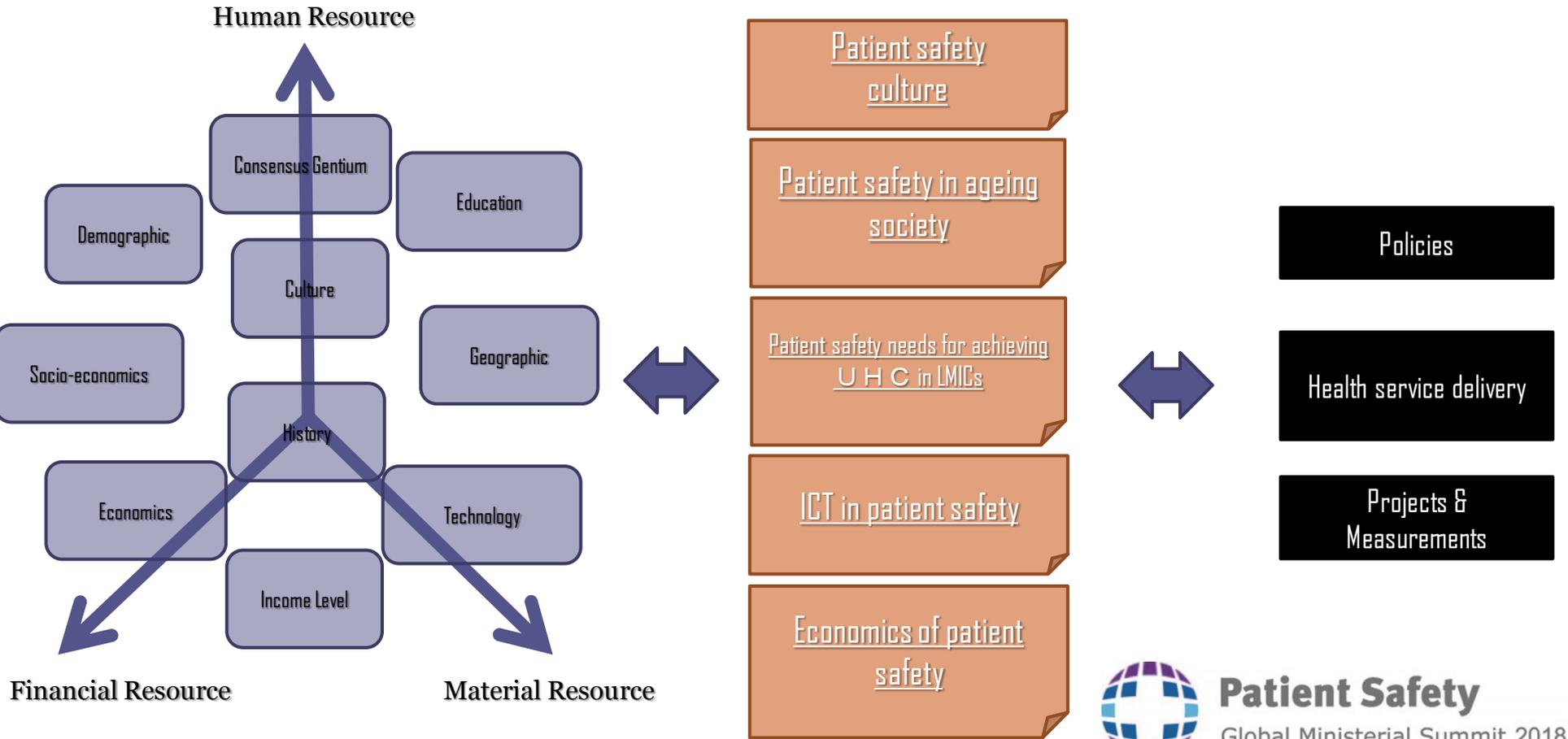
# Background of Patient Safety

3rd Patient Safety  
Summit

2018/4/13



# Background of Patient Safety





# Main Contents of Today

Patient safety culture

**Dr. Donald Berwick**

President Emeritus and Senior Fellow, Institute for Healthcare Improvement, USA

**Ms. Chris Power**

President, Canadian Patient Safety Institute, Canada

Patient safety in ageing society

**Dr. Tomonori Hasegawa**

Professor and Chairperson, Toho University, Japan

**Dr. Tommaso Bellandi**

Deputy director, Centre for Clinical Risk Management and Patient Safety of the Tuscany

Patient safety needs for achieving UHC in LMICs

**Dr. Neelam Dhingra-Kumar**

Coordinator, Patient Safety and Risk Management, WHO-HQ

**Mr. Jeremy HM Veillard**

Program Manager, Primary Health Care Performance Initiative, The World Bank

ICT in patient safety

**Dr. Hiroshi Takeda**

President, Graduate School of Health Care Science Jikei Institute, IMIA, Japan

**Dr. Edward Kelley**

Director, Service Delivery and Safety, WHO-HQ

Economics of patient safety

**Dr Ingo Hartel**, Federal Ministry of Health, Germany

# Expected Outcome of the Summit



**Global** Participation  
 Most **Up-to-date** Information  
**Multidisciplinary** Discussions

Ministers  
 High-level Government  
 Delegations

We expect that lessons from this Summit will influence

Policies

Health service delivery

Projects & Measurements

on patient safety, tailored to **each country's specific** human resource, material resource and financial resource **“background”**.





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