„Patient Safety - Positive Strategy is Key“

3rd Global Ministerial Summit on Patient Safety Tokyo, 13th April 2018

Dr. med. Günther Jonitz, President of Berlin Chamber of Physicians
Patient Safety is real!

„DOCTOR’S MISTAKES

For the first time doctors talk about their failures!“
- **Explanation**: About the origin of Patient Safety

- **Medicine**  Successful and complex
- **Patients**  Multimorbid and demanding

- **Economics**  economic and bureaucratic pressure, alienation
- **Lack of staff**
- „Why are doctors so unhappy“

Double need for action!
Action!

- Critical Incident Reporting and Learning Systems
- Root cause analyses
- Professional Training, CPD, Simulation Training, „nontechnical“ skills
- Certification, Procedures, Management know how, (Quality Management, Risk Management, importance of role models and leadership in medical work ...)
Goal: Change of culture:
Promote action and acceptance!

„Getting to the hearts of the doctors and nurses!“

→ Positive framing!
→ „WHY“ not „WHO“

„You must choose between fear or safety“

Key messages

It is not just a problem or a threat, PS is a **chance** and invitation to take action for patient safety

⇒ „bad issue, but glad news!“

80% of all harms are due to bad organization

⇒ „Be honest but don‘t feel guilty!“

Various institutions, stake holders and people are there to support you on promoting the patient safety issue

⇒ „You are not alone!“
Attitude!!

Be honest: there is a problem
Be positive: there are solutions!
Be traditional: „PRIMUM NIL NOCERE“
Stay professional: It is your agenda and your credibility
Essentials for Patient Safety Culture

- Leadership - to promote action
- Participation - everybody is involved
- Shared knowledge - about solutions
- Network organization (no “King of Patient Safety”)
- Common values - common goals
- Attitude - PS is an essential part of professionalism and of learning!
What you gain is a “win - win - win - win - situation”
Paradigm shift of Safety Culture on Top Level

„These are the most courageous doctors in Germany“.

[Newspaper „BILD“ 28.2.2008]
13th April 2018, Tokyo, Japan

Tokyo, enthronement parade Akihito Tenno 1990

Domo arigato gozaimashita

In memoriam Prof. Uehara Naruo

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