The 16th ASEAN & Japan High Level Officials Meeting on Caring Societies Promoting Inclusive Society through Empowering Children and Youth and Alleviating Poverty

## Enabling and Inclusive Employment Support Supported Employment and Job Coach for the Youth with Disabilities

Yokohama, Japan 5 December 2018

Kenji Kuno, PhD Japan International Cooperation Agency (JICA) 1 © Kenji Kuno/JICA/DET Forum

## Why Employment of Youth with Disabilities?

- Poverty: Social Exclusion (e.g. UK), Freedom (Amartya Sen: Substantial Opportunities)
- Persons with disabilities: 15 %
- Income Poverty: 1 in 6 is persons with disabilities
- Livelihood: 5 assets and strategy
- Disability: Participation Restriction

## 1. What is Disability?



## Where is Disability?

## 2: How to Solve? 2E Approach



Empowerment: Change Agent Critical Consciousness: Tree break the box

Enablement: Accessibility / Barrier-free / Mainstreaming Reasonable Accommodation: Remove the box 4 © Kenii Kuno/JICA/DET Forum

## Put a Star Into a Box





## 4. New Approach for Employment

## Job Coach: Support for "being employed"

## Supported Employment Method

Job Coach Supports Employee & Employer

Employment

Training Traditional method

## **Process of Job Coach**

- 1. Finding Needs & Work (PWDs/Companies)
- 2. Assessment of PWDs
- 3. Assessment of Work

- 4. Job Matching
- 5. Support
- Fading
  Follow Up

## Skills of Job Coach

- Assessment / Profiling, Negotiation
- Job Duty Analysis

- Job Restructuring
- Systematic Instruction, Task Analysis
- Natural Support

## Systematic Instruction: 4 Level of Intervention



Developed by Hiroshi Ogawa



## **Supported Employment**

	Rehabilitation Approach (Readiness Model)	SE Approach (SE Model)
Focus:	Inability	Ability
Process:	Train $\rightarrow$ Employ	Employ + Support
Service:	Training (& Matching)	Support
<b>Recipient:</b>	PWDs only	Company & PWDs
Model of: Disability	Individual Model	Social Model

## **3 Key Differences**

## 1. Train to Support

## 2. PwDs only to PwDs & Employer

## 3. Matching to Reconstruction

## **Experience in Japan**

# Transition

Welfare School Health (care)

## Employment

## **Employment Support of PwDs in Japan**

Employment Support Services: Public Employment Office (PESO) Vocational Rehabilitation & Training Centre (National/Regional) Employment & Life Support Centre Transition Support Program Trial Employment / Challenge Employment Special Subsidiary Company System Supported Employment (Job Coach)

### Quota: Levy & Grant

Legislation: Basic Law, Act on the Elimination of Disability Discrimination, Law of Employment Support, Barrier-free Law, etc.

## **Employment in Japan**

Employed: 65 million (50%) Private: Full-time (40 million) Private: Part-time (15 million) Government: (3 miilion) Self-employed (7 million)

Unemployed: 64 million (50%) Job seekers (3.4 million) Non-job seekers (60 million)

## **Employment of PWDs in Japan**

Total Employed: 3.8 million (Total PWDs: 7.5 million) Annual new employment: 70,000 Annual job seekers: 150,000

Type of Disabilities Physical (including visual & hearing Disabilities): 37 % Mental Disability: 35 % Intellectual Disability: 21 Other: 7 %

## Nihon Rikagaku Industory

#### Sto Nihon Rikagaku Industry Co., Ltd.

[Kawasaki Factory] 2–15–10 Kuji, Takatau-ku, Kawasaki city, Karagawa 213–0032 [Bibai Factory] 3–2–10 Terminije, Bibai city, Heikkaide 072–0804 Dusclass Chalk

kitpas.

#### About us

We aim to be an insatiably-ambitious developer of the products which is good for the society and environment, to produce in a safe and secure way.

>> Read More



#### Our Intellectual Disability Employment Efforts

We create work environment where each of employees can show their ability to the full, by improving tasks to meet with each of their understanding levels.

More than 70% of our employees are with intellectual disabilities (63 out of all 85 employees, as of January 2018). We improve work method so that the employees with disabilities can perform their work with their existing abilities. >> Read More





Writes well and clear on the blackboard

Feels soft and smooth Made from calcium carbonate >> Read More



New writing material which produces no dust Bright and easy-to-see colors. Soft and comfortable writing >> Read More

Dustless Chalk wins the SustainAbility: design for a better



Taumiki (Chaik Building Blocks)

Product List

Anti Slip Band For Snowy Roads "Koro-Band" >> Read More

## **Experience** in Malaysia

## Sharing about Job Coach Experience in Malaysia

## JICA's Training Course: Vocational Rehabilitation and Employment Promotion of Persons with Disabilities 2006



© Kenji Kuno/JICA/DET Forum

21

## August 2007

Mrs Mary Loke, mother of Caryn, a United Voice (UV) member suggested that UV approach GCH to employ persons with learning disabilities....



 United Voice invited 4 other NGOs to meet with the HR Director of GCH to explore the possibility of hiring persons with learning disabilities

## October 2007

The first recruitment of persons with learning disabilities to work in GCH was organised...



## 12 were recruited in the 1st Batch



## 1<sup>st</sup> Job Coach Training in Malaysia Nov 2007









## Assessment and on the Job Training



# Supervision from a distance



## Confident at Work



## **Follow-up**



## JC Creates Sustainable Employment









## **JOB Coach Training**

In February 08, Mr Nesan and Swee Lan together with 4 other government officers were sent to Osaka by JICA to learn more about Job Coaching



© Kenji Kuno/JICA/DET Forum

33

# In 8 months **35 persons** with learning disabilities were recruited in Kuala Lumpur









### August 2008 GCH partner with United Voice & JICA in 9 road shows to promote employment opportunities for persons with learning disabilities



# By the end of 2009 110 people with disabilities were hired by GCH throughout Malaysia...



# Senior JC Trainers conducting JC Training for Government officials







Forum

Since 2008, JICA is training a pool of Job Coach Trainers in Malaysia. Job Coach training is conducted a few times a year. JC Network Malaysia is established



China Transverse DET Forum

## **Project in Malaysia**



### Partnership: Government, Private Sector, & NGOs

Enablement (Disability Equality Training: DET)

Empowerment

(Supported Employment / Job Coarch Juno/JICA/DET Forum

## **Resources of Job Coach in ASEAN**







### www.jobcoachmalaysia.com



40 © Kenji Kuno/JICA/DET Forum

College and the second second

## **Asis Pacific Supported Employment & Job Coach Seminar in May 2015**



# Let's Take Action!



