

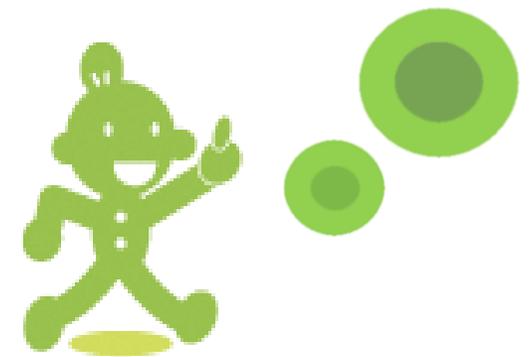
Initiatives by the Yokohama Youth Support Station

December 6, 2018

Yokohama Youth Support Station

(Specified Nonprofit Corporation, YouthPort Yokohama)

Director Ryoko Kumabe



Local Youth Support Station Project

(Commonly known as: Support Station)

An employment support facility for youths, with 175 offices across Japan

- A project that provides support for the occupational independence of unemployed youths, implemented by the Ministry of Health, Labor and Welfare (FY2006 ~)
- Supports youths from 15 – 39 years old facing difficulties with working
- Operated under subcontract agreements with NPOs, incorporated companies, incorporated associations, incorporated foundations, incorporated educational institutions, etc. with a track record and knowhow on supporting youths across Japan

Close support for each individual

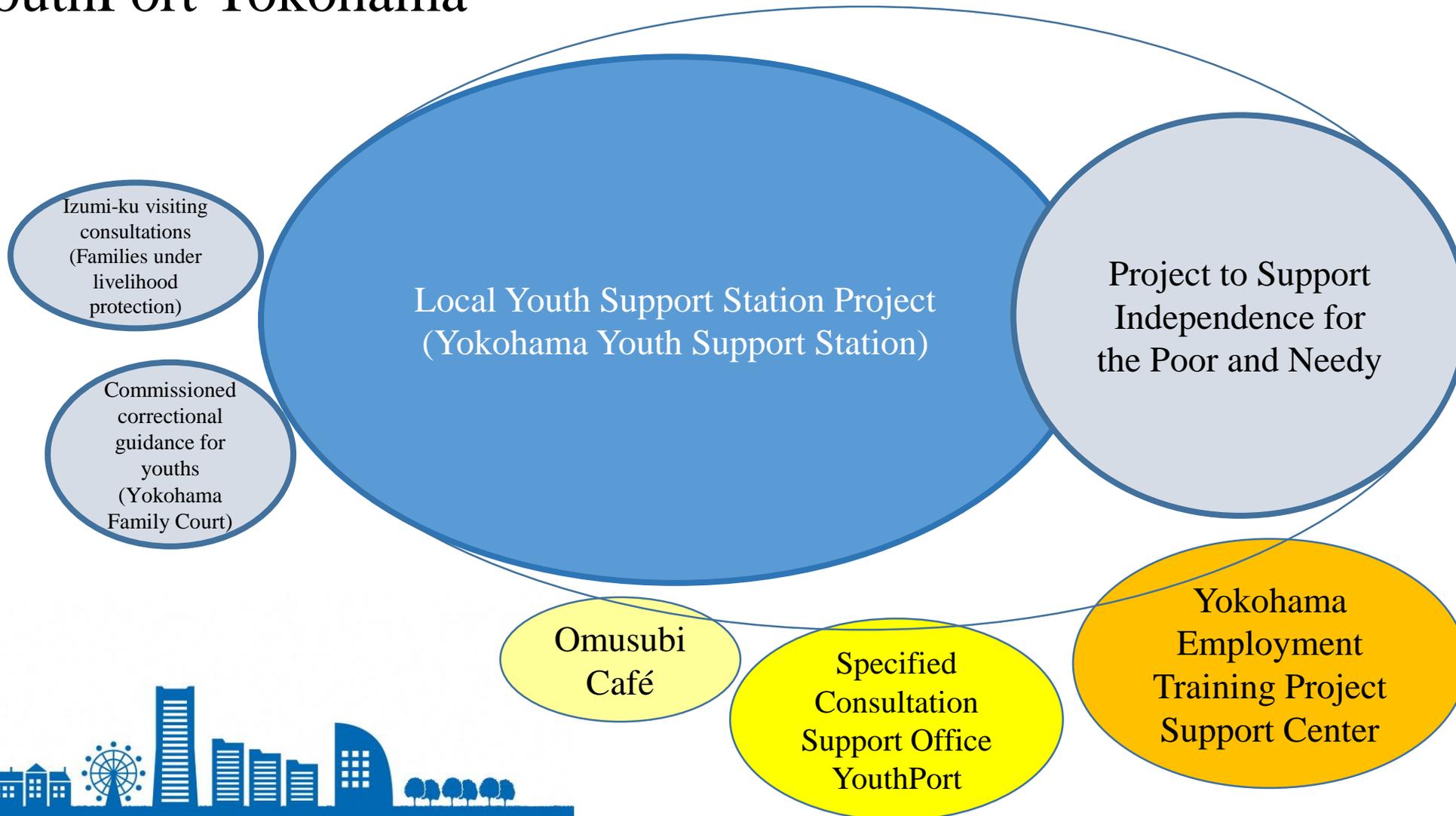
- Provides individual and continuous support corresponding to the respective situations
- In addition to professional consultations offered by career consultants, etc., also provides support for employment such as communication training, work experiences with partner companies, etc.

Connecting youths with local communities

- Collaborates with regional networks such as educational institutions, administrative institutions, Hello Work offices, etc.



Projects Implemented by the Specified Nonprofit Corporation, YouthPort Yokohama ~ Employment and life support for people in a solitary state~



Operational System for Yokohama Support Station Project

Year of establishment	December 2006
Operation entity	Specified Nonprofit Corporation, YouthPort Yokohama
Project cost (FY2017)	Ministry of Health, Labor and Welfare (Support Station Project) 33,436,800 yen
	Yokohama City (Support Station Extension Project) 30,037,000 yen
	Project to Support Independence for the Poor and Needy (National/City) 25,309,000 yen
Personnel structure	<p>Employees 18.8 people deployed (MHLW: 7 people/Assistance for Yokohama City: 6.8 people/Poor and needy: 5 people)</p> <ul style="list-style-type: none"> ▪ Certified career counsellors: 9 people ▪ Certified clinical psychologists: 4 people ▪ Certified psychiatric social workers: 2 people ▪ Certified social workers: 1 person



Status of Use of the Yokohama Support Station (FY2017)

- No. of newly registered users (youths only): 450 persons/year
- 3 – 4 week wait from reservation call to first face-to-face interview
- Average age: 25.8 years old.
Male: Female ratio = About 3:2
- Youths with no working experience: 14%
- Households receiving livelihood protection: 7%

- Total number of users (including parents/guardians): 14,586 persons/year
Youths: 12,980; Parents/Guardians: 590
Other (supporters, etc.): 1,016
45 – 70 users/day
- Total no. who have decided on career paths : 349 persons
Regular (regular employees): 57
Non-regular long-term (Temporary/part-time): 232



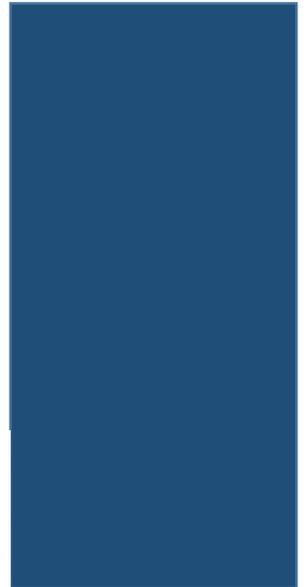
Main reasons why Japanese youths are unable to take the first step toward applying for a job

- Have never worked before
- Long break since the last time they worked
- Lack of confidence in interpersonal relationships, working skills, adapting to working environment, etc.
- Applied for jobs but lost confidence after failing to gain employment
- Lost confidence as previous jobs did not last long (dismissed from job), etc.

I want to work but cannot take the first step toward applying for a job... The hurdles are too high...



Employment



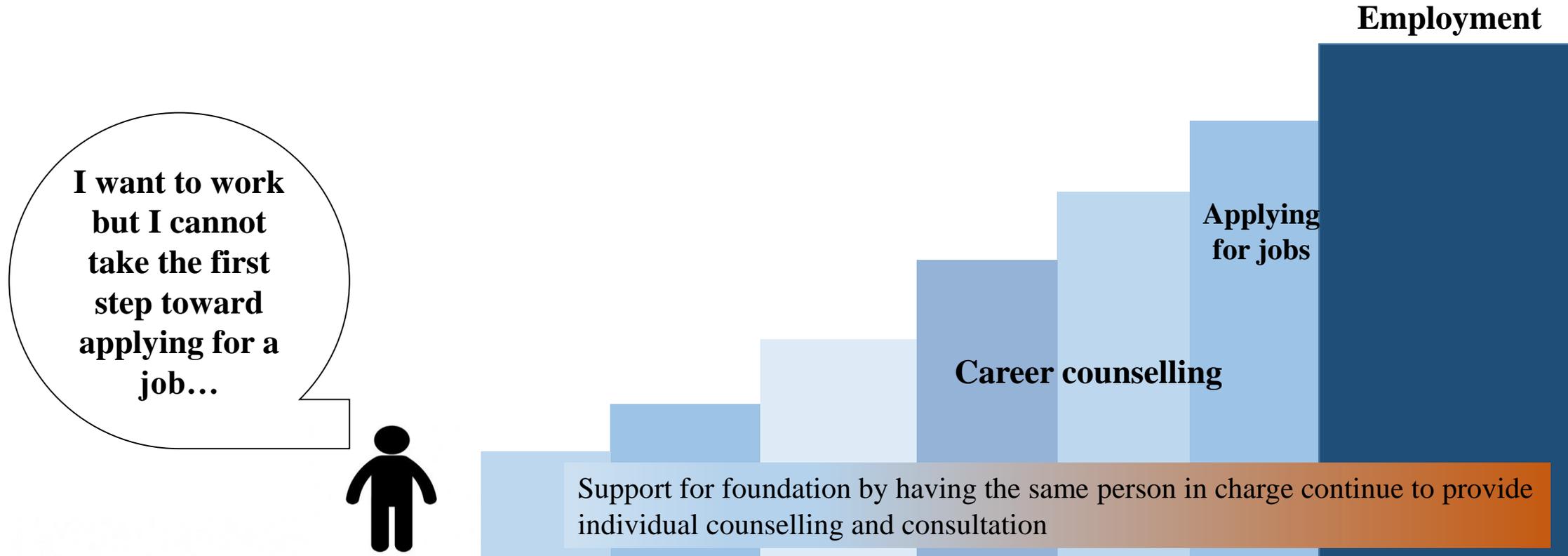
Background to the difficulty of working in Japanese society

Overlapping and intertwining of reasons such as the following:

- Changes to industry structure (Communication skills, mechanization)
- Poverty (Weak cultural capital)
- Dysfunctional families (Lack of a sense of self-usefulness)
- Negative experiences in school education (Feeling of inability to deal with others or groups)
- Bad experiences in the workplace (Hesitation to work)
- Suspicion/issues of developmental disorders, psychiatric disorders



Organizing the Issues/Taking Small Steps Toward Employment



From this point on, the Support Station commences its support initiatives. Support often begins with the aim of getting the individual to first accept the need to take small steps, and to deepen self-understanding and gain an understanding of the current situation.



Characteristics of the Yokohama Support Station

“Can be used by anyone who is facing difficulties in working”

Far from
employment



Close to
employment



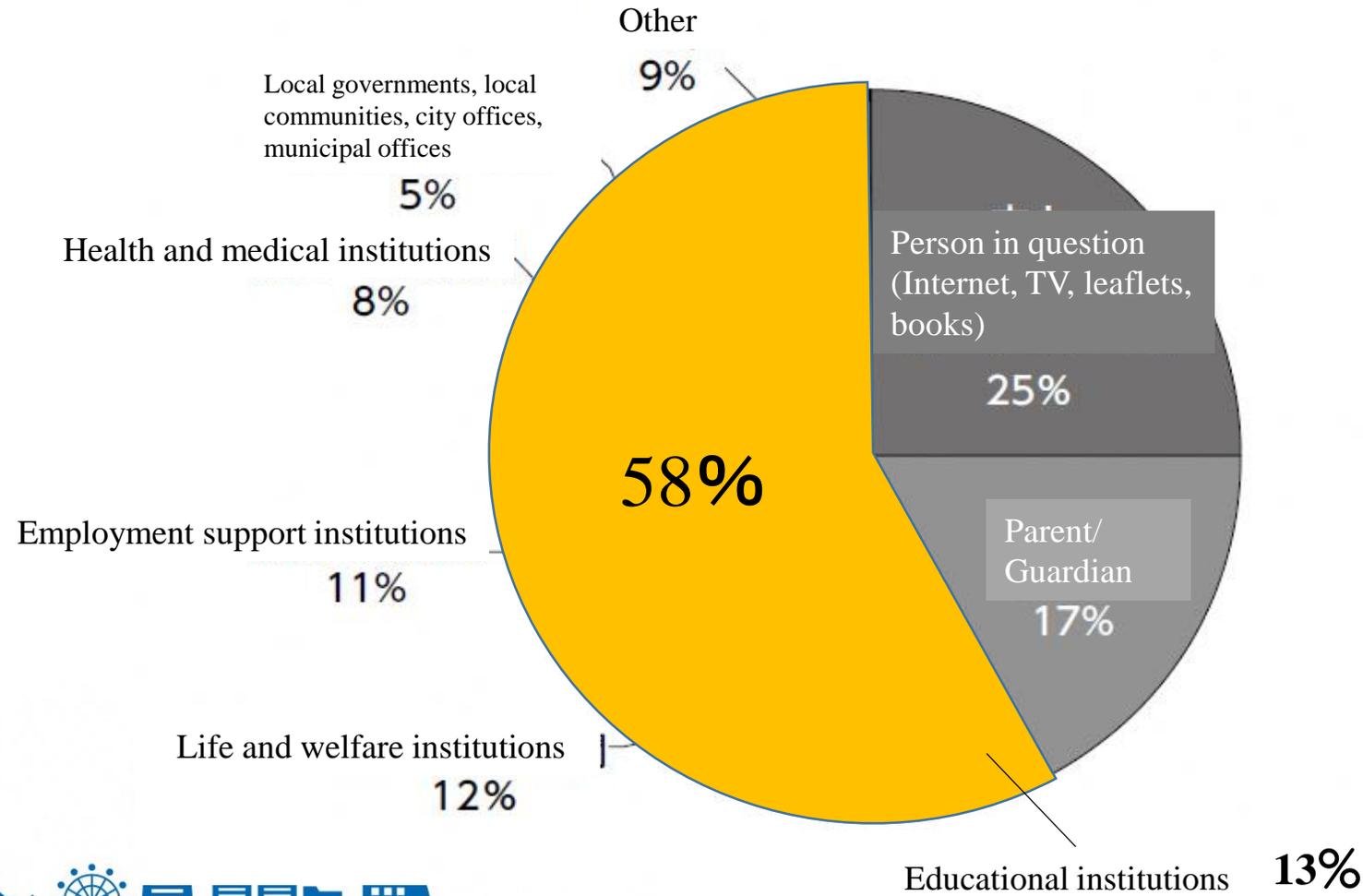
Project to Support Independence for the Poor and Needy

MHLW Local Youth Support Station Project

Yokohama City Local Youth Support Station Extension Project



Entrances for Consultation and Regional Networks



Individual Consultations

- Reservations only; 50 minutes per session
(About 1 hour for the first consultation only)
- Continuous consultation with a person in charge
- Consultation by administrator, carried out with regular feedback and reflection



Entrance



Reception



Private room



Program (Examples)

Stretching exercises



SST



Serious job-hunting



Relearning programs



Path to employment



Job Training (Work Experience)

Arrangements are made for 10-30 sessions of individual work experience, matching the objects and pace of individual users (Has gained the cooperation of a total of 155 companies over 10 years)

Stocking shelves
in a store



Working in a
warehouse



Practical
training in cafe



Assisting in
production



Assisting in food
preparation



*Source: Website of NPO Workers' Collective Association
(Reprinting not permitted)

Work Trial (Internship Program)

Participation in training (one day) and practical training (five days) in small groups comprising a few participants
→ Possibility of being recruited as part-timers after the work experience



よこサポ×OKストア シゴトライアル

～OKストアで5日間のインターン・プログラム～

実際に職場でお仕事を試してみたらアルバイトを目指せます。
体験後お互いが気に入れば、そのまま採用決定！
首都圏に多数店舗を持つ大型スーパーで、体験・アルバイトをしてみませんか！

日時： 2月2日(金)～2月9日(金) ※詳細は表裏
実習場所： OKストア 西寺尾店 (〒221-0801 神奈川県横浜市西区西寺尾1-16-15)
*横浜線「大口」駅徒歩14分 東急東横線「砂巻寺」駅徒歩18分
東急東横線・横浜線「松名」駅 から市営バス「内路」から徒歩3分 (バス乗車時間約10分)
実習内容： 品出し、生鮮品加工、袋詰め、カート整理など(店舗により異なります)
体験費用： 無料 (実習期間中の交通費および飲食代はご負担ください)
※また体験期間中の報酬は発生しません。
定員： 8名
※採用後の待遇は、1日4時間×週3～5日程度のアルバイトとなります。
交通費は一日100円。
詳細はOKストアホームページでご確認、もしくは相談員におたずねください。

※受付開始は、1月4日(木)～開始。
※お申込み・問合せは受付または担当相談員まで。

近隣図

Discount Super Market
オーケー西寺尾店
ACRO PLAZA 1階

松見町2丁目
松見町1丁目

西寺尾1丁目
西寺尾第2小学校入口
横浜市立西寺尾第2小

内路バス停
入江川
寺尾の丘公園
神之本公園入口
大口東急総合病院

Links to Social Participation, Support Institutions

Recovery of social functions

- Support institutions for those who have withdrawn from society (youth consultation centers, youth centers)
- Place of belonging (local youth plaza)
- Organizations that accept volunteers
- Medical institutions
- Daycare, life classes
- Core consultation support centers, life support centers

Training toward employment

- Vocational training schools (Kanatech College, Polytechnic Center), job-seeker support training
- College of Industrial Technology, Yokohama Harbor Polytechnic College
- Companies/Organizations that accept job trainees
- Career transition support offices (welfare services for people with disabilities)

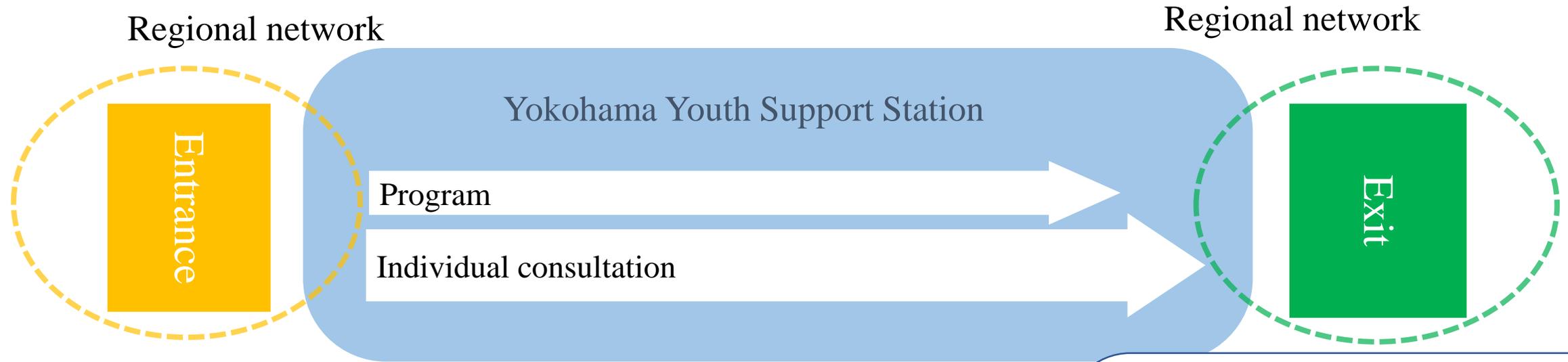
Employment

- Youth Hello Work Corner
- Employment support institutions for people with disabilities (employment support centers, etc.)
- Types A and B continuing support offices for employment (welfare services for people with disabilities)

Life/Social systems

- Life support sections of city and municipal offices (Offices for the support of independence for the poor and needy)
- Child consultation centers, etc.

Support Provided by the Yokohama Support Station



Continuous **individual consultation** is necessary as a foundation. It is not sufficient simply to provide programs and social resources. It is important to explore an appropriate “menu” with the subject, and provide support that offers careful and attentive links (individual consultation).

Summary: Initiatives by the Yokohama Support Station, and Issues

Issues faced by the Yokohama Support Station

Securing staff,
difficulty of long-term human
resource development

- Provides person in charge who conducts continuous individual consultation and collaborates with the relevant institutions.
- Conducts assessments from professional perspectives of career, psychology, and welfare.
- Engages in discussions about the target working style for the long-term.
- Provides employment support that matches individuals, and offers connections to other institutions.
- Reviews and shares the possibilities of disabilities where necessary, and recommends medical and professional institutions.
- Also actively provides support to students at schools (eg. school collaboration).
- Also collaborates with life support sections of city and municipal offices (eg. Izumi-ku)

