

Survey on Labour-Management Communications

Outline of Survey

1 Objective

This survey is conducted to clarify methods for communication between workers and management, how these methods are employed, and actual attitudes held by establishments and by workers.

2 Coverage

(1)Area: Nationwide

(2)Industry :The following 16 industries, based on the Standard Industrial Classification for Japan (Rev.November 2007) :

- ①Mining and quarrying of stone and gravel
- ②Construction
- ③Manufacturing
- ④Electricity, gas, heat supply and water
- ⑤Information and communications
- ⑥Transport and postal activities
- ⑦Wholesale and retail trade
- ⑧Finance and insurance
- ⑨Real estate and goods rental and leasing
- ⑩Scientific research, professional and technical services
- ⑪Accommodations, eating and drinking services
- ⑫Living-related and personal services and amusement services
- ⑬Education, learning support
- ⑭Medical, health care and welfare
- ⑮Compound services
- ⑯Services,N.E.C

(3) Establishments

“Establishment and Enterprise Census 2006” as a population, approximately 5,500 establishments are selected according to some sampling method from private establishments which belong to the above industrial classification, and which have 30 or more regular employees.

(4) Workers

Approximately 6,500 workers are selected according to some sampling method from above establishments.

3 Survey Items

[Establishments Survey]

- (1) Character of establishments
- (2) General condition of labour-management communication
- (3) Items on labour-management negotiation body
- (4) Items on workplace meetings
- (5) Items on resolution of grievance
- (6) Items on use of external bodies, etc.

[Workers Survey]

- (1) Character of workers
- (2) General condition of labour-management communication
- (3) Attitude toward labour union
- (4) Items on labour-management negotiation body
- (5) Method to resolve grievances in connection with personal treatment

4 Survey Period

As of June 30, 2009

However, the period of the items which required for the year is one year in 2008 (or the fiscal year) or from July 1, 2008 to June 30, 2009.

5 Survey Method

Enumerators handed out questionnaires to the subjects in advance. These questionnaires were collected by the enumerators at a later date.

6 Survey System

- Statistics and information Department at the Minister's Secretariat of the Ministry of Health, Labour and Welfare
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- Prefectural Labour Policy Sections
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- Labour Policy Offices

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- Enumerators
- |
- Respondents

7 Survey Subject, Effective responses, Effective response rate

	Number of surveyed subjects	Number of the effective responses	Effective response rate
Establishments Survey:	4,943	3,228	65.3%
Workers Survey:	5,820	3,593	61.7%