

Do you have a hard time at your workplace?

Harassment at workplaces is unpardonable. If you get harassment, you should consult



Regardless of the worker's nationality (the status of residence), harassment at workplaces* is unpardonable!

*Workplaces include business trip destinations, cars used on business, places for meeting with business contacts.

For example, these acts are included in harassment:

Power harassment

Physical attack

You were hit or kicked.

Excessive demand

You were compelled to do interpretation of a foreign language that was not your designated work.

Infringement of individual rights

You were blamed for the social situations or culture of your country.

Mental attack

Your superior yelled at you in front of your colleagues, saying, "you don't understand such easy Japanese words, do you?"

Undervalued demand

You were not given any tasks.

Separation from a relationship

You were continuously ignored by colleagues and superiors.

Sexual harassment

You were unfairly transferred because you resisted when you were touched the hip or chest by your superior.

It's hard to go to work because you are often asked for meals or dating by your superior and feel stressful.

Harassment related to pregnancy, childbirth, childcare leave, etc.

When you consulted with your superior about the maternity leave before childbirth, you were told to quit the job if you take the leave.

When you consulted with your superior about avoiding overtime work, you were told not to expect for promotion in the next evaluation.

For methods to deal with harassment and the contact for consultation, please see the other side.

Furthermore,

If you are treated unfairly because of pregnancy, childbirth or child-raising, you should check another leaflet.



ひと、くらし、みらいのために
厚生労働省
Ministry of Health, Labour and Welfare

Employment / Equal Opportunity Division
(Office), Municipal Labour Bureau

If you get harassment,

Express your feelings clearly

To put up with the situation remaining silent may worsen the situation.
Express your feelings clearly, saying, “Please stop doing that” or “I don’t like it.”

Get in touch with the contact of the company

Harassment at work is not a problem for an individual but a problem for a company. You should consult with a person in charge of consultation such as the Personnel Labor Management or a trustworthy superior.
If it’s hard to consult in the company or things haven’t improved even after the consultation, please consult with an external organization such as Employment / Equal Opportunity Division (Office), Municipal Labour Bureau.
**Being treated unfairly for consulting with the contact for consultation is prohibited.*

All the companies are required to take the following measures to prevent harassment !

For details, please check the links below.

- 1. Clarification of employers’ policies and their dissemination / enlightenment
- 2. Giving consultation (including accepting complaints) and preparing the necessary system to respond appropriately
- 3. Prompt and appropriate response when receiving consultation and after that
- 4. Measures for eliminating the causes of harassment and factors in the background
- 5. Additional Measures to be taken (such as protection of privacy)

■ Pamphlet (Japanese) *on P.20 and after:
<https://www.mhlw.go.jp/content/11900000/001019259.pdf>
■ Supporter for bright workplaces:
https://www.no-harassment.mhlw.go.jp/foreign_workers_jp



List of addresses for inquiries



Inquiries (Free): List of phone numbers of Employment / Equal Opportunity Division (Office), Municipal Labour Bureau

Prefecture	Phone number	Prefecture	Phone number	Prefecture	Phone number	Prefecture	Phone number
Hokkaido	011-709-2715	Tokyo	03-3512-1611	Shiga	077-523-1190	Kagawa	087-811-8924
Aomori	017-734-4211	Kanagawa	045-211-7380	Kyoto	075-241-3212	Ehime	089-935-5222
Iwate	019-604-3010	Niigata	025-288-3511	Osaka	06-6941-8940	Kochi	088-885-6041
Miyagi	022-299-8844	Toyama	076-432-2740	Hyogo	078-367-0820	Fukuoka	092-411-4894
Akita	018-862-6684	Ishikawa	076-265-4429	Nara	0742-32-0210	Saga	0952-32-7218
Yamagata	023-624-8228	Fukui	0776-22-3947	Wakayama	073-488-1170	Nagasaki	095-801-0050
Fukushima	024-536-4609	Yamanashi	055-225-2851	Tottori	0857-29-1709	Kumamoto	096-352-3865
Ibaraki	029-277-8295	Nagano	026-227-0125	Shimane	0852-31-1161	Oita	097-532-4025
Tochigi	028-633-2795	Gifu	058-245-1550	Okayama	086-225-2017	Miyazaki	0985-38-8821
Gunma	027-896-4739	Shizuoka	054-252-5310	Hiroshima	082-221-9247	Kagoshima	099-223-8239
Saitama	048-600-6269	Aichi	052-857-0312	Yamaguchi	083-995-0390	Okinawa	098-868-4380
Chiba	043-221-2307	Mie	059-226-2318	Tokushima	088-652-2718		

Hours: 08:30-17:15 (closed on Saturdays, Sundays, national holidays, end of year and New Year’s holiday)
*Phone calls will be handled in Japanese.
*Interpreters can be provided if you come directly for inquiries.

[Reference] Outline of the Equal Employment Opportunity Act

EnglishChinesePortugueseVietnameseJapanese