

The new JMP ladder for household drinking water services

Service level

Definition

Safely managed

Drinking water from an improved water source which is located on premises, available when needed and free of faecal and priority contamination

Basic

Drinking water from an improved source provided collection time is not more than 30 minutes for a roundtrip including queuing

Limited

Drinking water from an improved source where collection time exceeds over 30 minutes for a roundtrip to collect water, including queuing

Unimproved

Drinking water from an unprotected dug well or unprotected spring

No service

Drinking water collected directly from a river, dam, lake, pond, stream, canal or irrigation channel