The 16th ASEAN & Japan High Level Officials Meeting on Caring Societies Promoting Inclusive Society through Empowering Children and Youth and Alleviating Poverty

# Enabling and Inclusive Employment Support Supported Employment and Job Coach for the Youth with Disabilities

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Kenji Kuno, PhD

Japan International Cooperation Agency (JICA)

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### Why Employment of Youth with Disabilities?

- Poverty: Social Exclusion (e.g. UK), Freedom (Amartya Sen: Substantial Opportunities)
- Persons with disabilities: 15 %
- Income Poverty: 1 in 6 is persons with disabilities
- Livelihood: 5 assets and strategy
- Disability: Participation Restriction

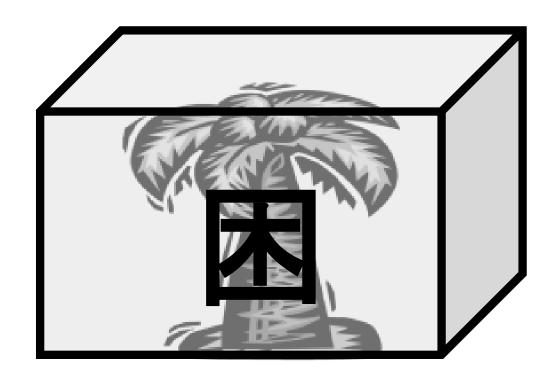
### 1. What is Disability?





Where is Disability?

### 2: How to Solve? 2E Approach



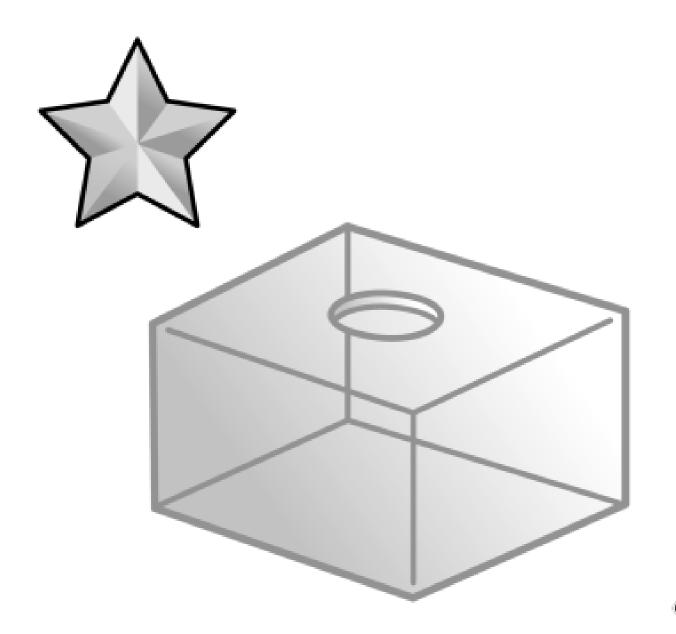
**Empowerment: Change Agent** 

**Critical Consciousness: Tree break the box** 

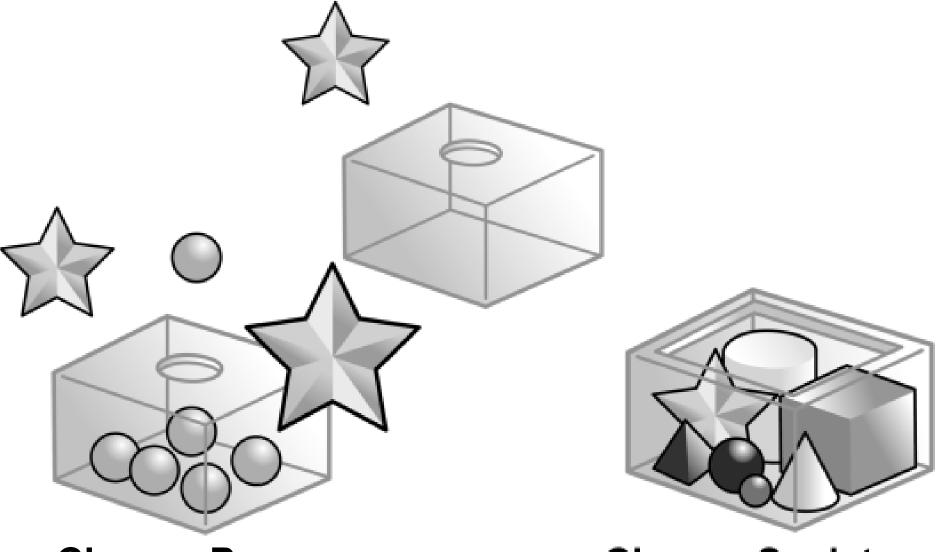
**Enablement: Accessibility / Barrier-free / Mainstreaming** 

Reasonable Accommodation: Remove the box

### Put a Star Into a Box



### 3. Diversity Inclusive Development



**Change Person Integration** 

Change Society
Inclusion 6
Inclusion Kuno/JICA/DET Forum

### 4. New Approach for Employment

### Job Coach: Support for "being employed"

### Supported Employment Method

Job Coach Supports Employee & Employer

**Employment** 

**Training** 

Traditional method

### **Process of Job Coach**

- 1. Finding Needs & Work (PWDs/Companies)
- 2. Assessment of PWDs
- 3. Assessment of Work

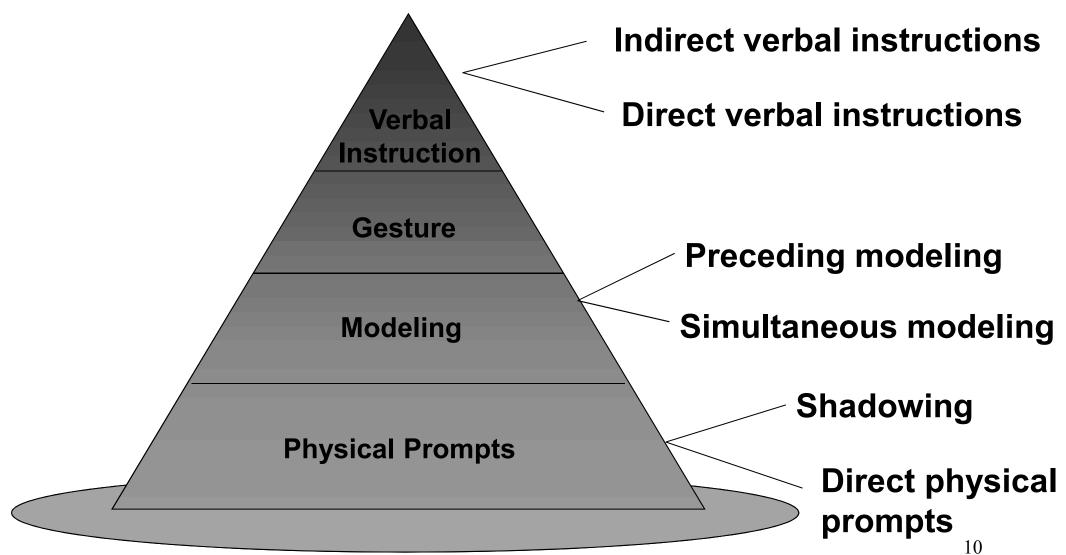
- 4. Job Matching
- 5. Support
- 6. Fading
- 7. Follow Up

#### Skills of Job Coach

- Assessment / Profiling,Negotiation
- Job Duty Analysis

- Job Restructuring
- Systematic Instruction,
   Task Analysis
- Natural Support

### Systematic Instruction: 4 Level of Intervention





### **Supported Employment**

Rehabilitation Approach

(Readiness Model)

Focus: Inability

**Process:** Train → Employ

Service: Training (& Matching)

Recipient: PWDs only

Model of: Individual Model

**Disability** 

SE Approach (SE Model)

**Ability** 

**Employ + Support** 

Support

**Company & PWDs** 

**Social Model** 

### 3 Key Differences

1. Train to Support

2. PwDs only to PwDs & Employer

3. Matching to Reconstruction

### **Experience in Japan**

## Transition

Welfare
School
Health (care)

**Employment** 

### **Employment Support of PwDs in Japan**

**Employment Support Services:** 

**Public Employment Office (PESO)** 

Vocational Rehabilitation & Training Centre (National/Regional)

**Employment & Life Support Centre** 

**Transition Support Program** 

Trial Employment / Challenge Employment

**Special Subsidiary Company System** 

**Supported Employment (Job Coach)** 

**Quota: Levy & Grant** 

Legislation: Basic Law, Act on the Elimination of Disability Discrimination, Law of Employment Support, Barrier-free Law, etc.

### **Employment in Japan**

Employed: 65 million (50%)

Private: Full-time (40 million)

**Private: Part-time (15 million)** 

Government: (3 million)

Self-employed (7 million)

Unemployed: 64 million (50%)

Job seekers (3.4 million)

Non-job seekers (60 million)

### **Employment of PWDs in Japan**

Total Employed: 3.8 million (Total PWDs: 7.5 million)

Annual new employment: 70,000

Annual job seekers: 150,000

Type of Disabilities

Physical (including visual & hearing Disabilities): 37 %

Mental Disability: 35 %

**Intellectual Disability: 21** 

**Other: 7 %** 

### Nihon Rikagaku Industory

Nihon Rikagaku Industry Co., Ltd.

Diametei Factory 1 2-15-10 Kuii, Takatsur ku, Kawasaki city, Karasawa 213-0032 [Bibai Factory] 3-2-10 Tomeinjo, Bibai city, Holdaido 072-0804

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#### About us

We aim to be an insatiably-ambitious developer of the products which is good for the society and environment, to produce in a safe and secure way.

>> Read More



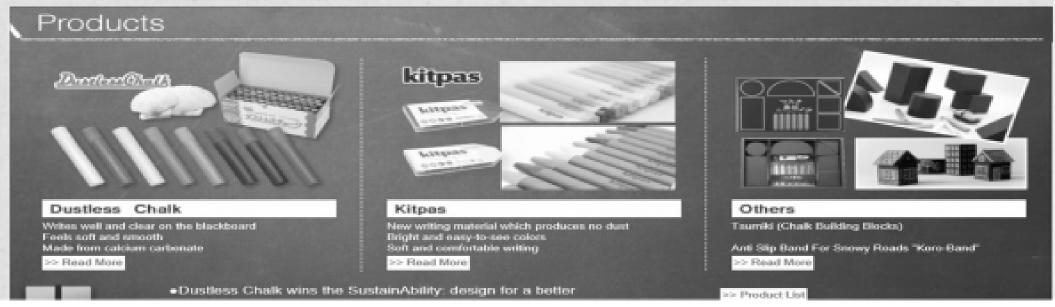
#### Our Intellectual Disability Employment Efforts

We create work environment where each of employees can show their ability to the full. by improving tasks to meet with each of their understanding levels.

More than 70% of our employees are with intellectual disabilities (63 out of all 85 employees, as of January 2018). We improve work method so that the employees with disabilities can perform their work with their existing abilities. >> Read More







### **Experience in Malaysia**

## Sharing about Job Coach Experience in Malaysia

# JICA's Training Course: Vocational Rehabilitation and Employment Promotion of Persons with Disabilities 2006



### August 2007

Mrs Mary Loke, mother of Caryn, a United Voice (UV) member suggested that UV approach GCH to employ persons with learning disabilities....



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 United Voice invited 4 other NGOs to meet with the HR Director of GCH to explore the possibility of hiring persons with learning disabilities

### October 2007

The first recruitment of persons with learning disabilities to work in GCH was organised...



### 12 were recruited in the 1st Batch



### 1<sup>st</sup> Job Coach Training in Malaysia Nov 2007









### Assessment and on the Job Training



## Supervision from a distance



### Confident at Work



### Follow-up



### JC Creates Sustainable Employment









run

### **JOB Coach Training**

In February 08, Mr Nesan and Swee Lan together with 4 other government officers were sent to Osaka by JICA to learn more about Job Coaching



### In 8 months **35 persons** with learning disabilities were recruited in Kuala Lumpur







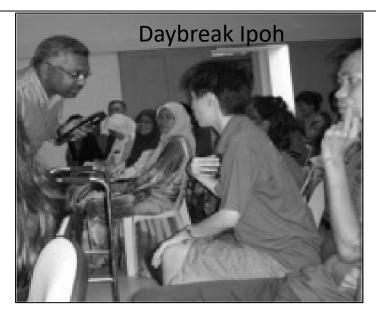


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## August 2008 GCH partner with United Voice & JICA in 9 road shows to promote employment opportunities for persons with learning disabilities













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## By the end of 2009 110 people with disabilities were hired by GCH throughout Malaysia...













## Senior JC Trainers conducting JC Training for Government officials









Γ Forun

## Since 2008, JICA is training a pool of Job Coach Trainers in Malaysia. Job Coach training is conducted a few times a year. JC Network Malaysia is established









### Project in Malaysia

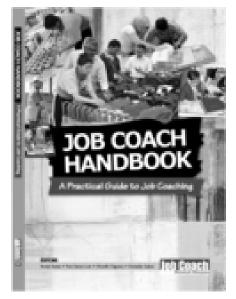


Partnership: Government, Private Sector, & NGOs

Enablement (Disability Equality Training: DET) Empowerment (Supported Employment / Job Coach) uno/JICA/DET Forum

### Resources of Job Coach in ASEAN

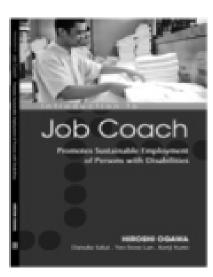












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## Asis Pacific Supported Employment & Job Coach Seminar in May 2015



PERMITTINGS OF STREET

C. Patterson

Barreglactests

### Let's Take Action!



