

Facing difficulties in repaying the COVID-19 Special Fund Loans?

There is a way to delay the repayment due dates.

Have received a moratorium on other debts because of financial difficulties

Cannot pay for water, electricity, or gas

I got sick

Cannot find a job despite trying hard



Facing difficulties in making repayments because my income has decreased

Are you facing difficulties in repaying the Temporary Loan
Emergency Funds and so on for reasons such as:

- ✓ I was affected by a disaster
- ✓ I've lost my job
- ✓ Living is hard because of low income
- ✓ I'm facing multiple debts
- ✓ I can't work because I'm sick
- ✓ I have received a moratorium on other debts
- ✓ I am running away from domestic violence
- ✓ I've been negligent in paying utility bills

You may be able to enjoy a grace period.

You may be able to get your monthly repayment reduced instead.

Please feel free to contact us anyway.

For specific consultation on repayment, please contact



Your local Council of Social Welfare

* Contact information can be found in the documents you received from the Council of Social Welfare or on the official website

For other inquiries about the available measures, please contact



Monetary Assistance for Everyday Life Call Center

0120-46-1999 (9:00–17:00 except Sat., Sun., and Holidays)