

《Telephone Consultation Service for Foreign Workers》

The Ministry of Health, Labour and Welfare has launched a "Telephone Consultation Service for Foreign Workers" to respond to requests for consultation from foreign workers in Japan. It is available in six languages (English, Chinese, Portuguese, Spanish, Tagalog and Vietnamese).

The service will address problems with respect to work conditions by explaining laws and making referrals to concerned organizations.

Language	Days available ^{※1}	Hours	Telephone No ^{※2}
English	Mon to Fri	10:00 a.m. to 3:00 p.m. (Closed between noon and 1:00 p.m.)	0570-001701
Chinese			0570-001702
Portuguese			0570-001703
Spanish			0570-001704
Tagalog	Tue & Wed		0570-001705
Vietnamese	Wed & Fri		0570-001706

※1 Excluding public holidays and December 29 to January 3

※2 Callers will be responsible for applicable telephone charges.

Guide to Labour Bureaus with a Foreign Workers Consultation Service (Advisor for Foreign Workers)

Advisors for Foreign Workers are stationed within the Inspection Divisions of Labour Standards Departments at the major Labour Bureaus and the Labour Standards Inspection Offices as follows and offer consultations concerning working conditions in English and other languages. For details of the dates, etc., on which consultations are held, please contact the respective bureaus and offices.

Labour Standards Inspection Offices that do not have a Foreign Workers Consultation Service (Advisor for Foreign Workers) can also answer your questions concerning working conditions in Japanese. If you do not speak Japanese, please ask someone who can interpret to accompany you whenever you visit one of these offices.

Prefecture	Office	Language						Address	Telephone
		English	Chinese	Spanish	Portuguese	Tagalog	Vietnamese		
Hokkaido	Inspection Division	○						Sapporo Joint Government Office Building No. 1, 2-1-1, Kita-hachijo Nishi, Kita-ku, Sapporo-shi	011-709-2311
Miyagi	Inspection Division		○					Sendai Joint Government Office Building No. 4, 1 Teppo-machi, Miyagino-ku, Sendai-shi	022-299-8838
Ibaraki	Inspection Division	○	○	○				Ibaraki Rodo Sogo Chosha (government office building for general labour affairs), 1-8-31 Miyamachi, Mito-shi	029-224-6214
Tochigi	Inspection Division	○		○	○			Utsunomiya Regional Joint Government Office Building No. 2, 1-4 Akebono-cho, Utsunomiya-shi	028-634-9115
	Tochigi Labour Standards Inspection Office		○					20-24 Numawada-cho, Tochigi-shi	0282-24-7766
Gunma	Ota Labour Standards Inspection Office				○			104-1, Iizuka-cho, Ota-shi	0276-45-9920
Saitama	Inspection Division	○	○					Land Axis Tower, 11-2 Shintoshin, Chuo-ku, Saitama-shi	048-600-6204
Chiba	Inspection Division	○						Chiba Regional Joint Government Office Building No. 2, 4-11-1 Chuo, Chuo-ku, Chiba-shi	043-221-2304
Tokyo	Inspection Division	○	○			○	○	Kudan Joint Government Office Building No. 3, 1-2-1 Kudan Minami, Chiyoda-ku	03-3512-1612
Kanagawa	Inspection Division	○		○	○			Yokohama Joint Government Office Building No. 2, 5-57 Kita-Nakadori, Naka-ku, Yokohama-shi	045-211-7351
Toyama	Inspection Division		○					Toyama Rodo Sogo Chosha (government office building for general labour affairs), 1-5-5 Jinzu Honmachi, Toyama-shi	076-432-2730
	Takaoka Labour Standards Inspection Office				○			Takaoka Homu Godo Chosha (joint government office building for legal affairs), 10-21 Nakagawa Honmachi, Takaoka-shi	0766-23-6446
Fukui	Inspection Division		○		○			Fukui Haruyama Joint Government Office Building, 1-1-54 Haruyama, Fukui-shi	0776-22-2652
Yamanashi	Kofu Labour Standards Inspection Office			○	○			2-5-51 Shimo-iida, Kofu-shi	055-224-5611
Nagano	Inspection Division				○			1-22-1 Nakagoshō, Nagano-shi	026-223-0553
Gifu	Inspection Division			○	○			Gifu Joint Government Office Building, 5-13 Kinryūcho, Gifu-shi	058-245-8102
Shizuoka	Inspection Division	○		○	○			Shizuoka Regional Joint Government Office Building, 9-50 Ote-machi, Aoi-ku, Shizuoka-shi	054-254-6352
	Hamamatsu Labour Standards Inspection Office				○			Hamamatsu Joint Government Office Building, 1-12-4 Chuo, Naka-ku, Hamamatsu-shi	053-456-8147
	Iwata Labour Standards Inspection Office				○			Iwata Regional Joint Government Office Building, 3599-6 Mitsuke, Iwata-shi	0538-32-2205
Aichi	Inspection Division	○			○			Nagoya Joint Government Office Building No. 2, 2-5-1 Sannomaru, Naka-ku, Nagoya-shi	052-972-0253
	Toyohashi Labour Standards Inspection Office				○			Toyohashi Regional Joint Government Office Building, 111 Daikoku-cho, Toyohashi-shi	0532-54-1192
Mie	Yokkaichi Labour Standards Inspection Office	○		○	○			2-5-23 Shinsho, Yokkaichi-shi	059-351-1661
	Tsu Labour Standards Inspection Office	○		○	○			Tsu Regional Joint Government Office Building No. 2, 327-2 Shimazaki-cho, Tsu-shi	059-227-1282
Shiga	Hikone Labour Standards Inspection Office				○			Hikone Regional Joint Government Office Building, 58-3 Nishiima-cho, Hikone-shi	0749-22-0654
	Higashi Omi Labour Standards Inspection Office				○			8-14 Yokaichi-Midori-machi, Higashiomi-shi	0748-22-0394
Kyoto	Inspection Division	○						451 Kinbuki-cho, Ryogaemachi-Dori Oike-agaru, Nakagyō-ku, Kyoto-shi	075-241-3214
Osaka	Inspection Division	○	○		○			Osaka Joint Government Office Building No. 2, 4-1-67 Otemae, Chuo-ku, Osaka-shi	06-6949-6490
Hyogo	Inspection Division		○					Kobe Crystal Tower, 1-1-3 Higashi-kawasaki-cho, Chuo-ku, Kobe-shi	078-367-9151
Shimane	Inspection Division		○					Matsue Regional Joint Government Office Building, 134-10 Mukojima-cho, Matsue-shi	0852-31-1156
Hiroshima	Inspection Division		○	○	○			Hiroshima Joint Government Office Building No. 2, 6-30 Kami-Hacchobori, Naka-ku, Hiroshima-shi	082-221-9242
	Fukuyama Labour Standards Inspection Office		○					1-7 Asahi-machi, Fukuyama-shi	084-923-0005
Tokushima	Inspection Division		○					Tokushima Regional Joint Government Office Building, 6-6 Jonai, Tokushima-cho, Tokushima-shi	088-652-9163
Fukuoka	Inspection Division	○						Fukuoka Joint Government Office Building ANNEX, 2-11-1 Hakataeki-Higashi, Hakata-ku, Fukuoka-shi	092-411-4862

※This is based on the information available as of May, 2017. It may be subject to change.

(May 2017)