

«Telephone Consultation Service for Foreign Workers»

The Ministry of Health, Labour and Welfare will launch a “telephone consultation service for foreign workers” on June 1, 2015, to help it adequately respond to requests for consultation from foreign workers. It will be available in five languages (English, Chinese, Portuguese, Spanish, and Tagalog).

The service will address problems with respect to work conditions by explaining laws and making referrals to concerned organizations.

Language	Days available* ¹	Hours	Telephone No.* ²
English	Mon to Fri	10:00 a.m. to 3:00 p.m. (Closed between noon and 1:00 p.m.)	0570-001701
Chinese			0570-001702
Portuguese			0570-001703
Spanish	Tue, Thu, & Fri		0570-001704
Tagalog	Tue & Wed		0570-001705

*1: Excluding public holidays and December 28 to January 3

*2: Callers will be responsible for applicable telephone charges.