

## Daily Life and Independence Support Services

### Overview

### Outline of Daily Life and Independence Support Services

The purpose of daily life and independence support services is to support people with insufficient judgment capabilities and including elderly with dementia, persons with mental retardation, and persons with mental disorders, etc. through providing them with assistance to use welfare services, etc. in thus enabling them to lead more independent lives in their communities.

#### 1. Qualification

The services are provided to anyone meeting all of the following:

- (1) Persons with insufficient judgment capabilities (elderly with dementia, persons with mental retardation, and persons with mental disorders, etc. who have difficulty in acquiring, understanding, making judgments on, and expressing their intentions with regard to information on using the services needed in their daily lives)
- (2) Persons recognized as being capable of judging the content of the services

#### 2. Content of assistance

(1) The standard content of the assistance based on the services is as follows.

- a. Assistance with using welfare services
- b. Assistance with using the complaint resolution systems
- c. Assistance with the administrative procedures involved in remodeling houses, renting housing, consumer contracts in daily life, and filing residential certificates, etc.

(2) The content of assistance with regard to a. above is as follows.

- a. Management of users' daily living expenses (daily monetary management), including procedures used in making withdrawals, cancelations, or deposits, etc.
- b. Identification of changes in living conditions through regular visits

#### 3. Implementing entity

The entities that implement the services are the Councils of Social Welfare of prefectures and designated cities.

In consideration of the convenience of users reception services are provided by the municipal Councils of Social Welfare (core Councils of Social Welfare), as entrusted by the entities described above.

(Reference) Implementing system as of the end of March 2010

Core Councils of Social Welfare:	748
Specialists:	1,247
Living support staff:	12,504

#### 4. Implementation status

	Total number of consultations (*)	Number of user contracts
From Oct. 1999 to Mar. 2000	13,007 cases	327 cases
FY2000	42,504 cases	1,687 cases
FY2001	106,676 cases	3,280 cases (1.94 times that of the previous year)
FY2002	159,688 cases	4,631 cases (1.41 times that of the previous year)
FY2003	231,898 cases	6,252 cases (1.35 times that of the previous year)
FY2004	298,084 cases	6,488 cases (1.04 times that of the previous year)
FY2005	402,965 cases	7,247 cases (1.12 times that of the previous year)
FY2006	530,871 cases	7,626 cases (1.05 times that of the previous year)
FY2007	708,432 cases	8,580 cases (1.13 times that of the previous year)
FY2008	879,523 cases	9,142 cases (1.07 times that of the previous year)
FY2009	1,021,489 cases	9,434 cases (1.03 times that of the previous year)
Total	4,395,137 cases	64,694 cases

\* The total number of consultations includes inquiries about the content of the services and consultations both before and after concluding contracts, etc.

(Reference)

#### [FY2009 Status of contracts by user type]

Users	Elderly with dementia, etc.	Persons with mental retardation, etc.	Persons with mental disorders, etc.	Others	Total	Covered by public assistance
Number of contracts	5,749	1,431	1,736	518	9,434	3,663
Percentage distribution (%)	60.9	15.2	18.4	5.5	100	38.8

Source: National Councils of Social Welfare